

## OUR MISSION

AustCham Shanghai strengthens Australia-China business, government and community relationships, and promotes Australia as a creative and reliable provider of innovative, high quality business solutions.

## OUR VISION

To be the most effective and influential Australia China bilateral body furthering trade and investment between the two countries.

## OUR FOUNDATION

AustCham Shanghai is:

- A business organisation founded for and by its members;
- A non-partisan, private sector organisation based in Shanghai, P. R China;
- Led by a voluntary Board of Directors elected from, by and responsible to its members; and
- Funded by membership fees, business engagement activities, events and communications activities.

## OUR VALUES

The AustCham Shanghai Values are:

- Leadership: Shaping the future.
- Passion: Committed in heart and mind.
- Quality: Pursuing excellence; what we do, we do well
- Integrity: Working together to foster a culture of honesty, respect and fairness, with our colleagues, members and the communities in which we operate, to deliver the best outcomes.
- Accountability: Protecting and enhancing our reputation; empowering our people to act and rewarding initiative.
- Growth: Supporting our communities; enabling growth.

## AUSTCHAM SHANGHAI AS AN ORGANISATION

AustCham Shanghai is a business organisation which:

- Focuses on its goals against which its primary responsibility is to deliver value-for-money benefits to members;
- Values and manages each membership well and encourages active membership participation;
- Grows and develops in response to members' interests;
- Recognises competing membership interests and the responsibility to manage equitably the representation and promotion of these interests;
- Plans its actions and monitors and reports on progress against its set strategic objectives;
- Aims to achieve substantial sustainable impacts in line with its goals;
- Aims within resource and regulatory limits to function openly and proactively as an organisation;
- Is readily responsive to change while recognising and building on valuable established strengths;
- Fosters respect, a sense of trust and well-being through team effort and support across the organisation;
- Encourages a positive community approach both within and outside the organisation based on shared enterprise;
- Encourages broad understanding of human and cultural diversity and capabilities;
- Emphasises creativity, high morale, resourcefulness and informed best practice professionalism across the organisation;
- Uses resources effectively and is optimally structured to deliver balanced membership benefits;
- Communicates its purposes, roles, activities, intentions and benefits consistently and clearly;
- Conducts all its business in a transparent, compliant and business-like manner with full disclosure in audit and annual reporting;
- Offers opportunities for voluntary service, committee experience and initiates community outreach activities;
- Aims to grow the organisation's resource base beyond operational cost recovery levels and to responsibly build future use development funds; and
- Engages actively and coordinates activities with similar and shared interest organisations for mutual benefit.